

# TEXT MESSAGING SERVICES

**FOR MORE INFORMATION**



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[www.kearneylib.org](http://www.kearneylib.org)



\*Standard text messaging rates apply. Check with your carrier.

## ABOUT “SHOUTBOMB” TEXT ALERTS

With the Library’s new Shoutbomb text messaging service, you can use your mobile phone to ...

- ⇒ Receive text notices about: available holds, items that are due soon, overdue items, fines, and library events.
- ⇒ Send a text to renew an item. (Renewable items only.)
- ⇒ Send an ISBN to check whether a book is in the library.

The Library does not charge a fee for this service, but your mobile plan’s regular text-messaging rates apply.

## WHAT YOU NEED

- ⇒ A mobile phone and wireless service that can send/receive text messages.
- ⇒ The barcode number from the back of your Kearney Public Library card.

## SIGNING UP

To get started, text the message:

### SIGNUP

to:  
**308-455-4297**

Then reply to the messages from Shoutbomb, asking for your library card number. You may also want to add Shoutbomb to your contacts.

Once your Shoutbomb registration has been completed, you will automatically get text notices about holds to pick up, items that are due soon, overdue items, and special library announcements. A text will be sent only when activity on your account triggers a message.

## BASIC KEYWORD COMMANDS

You can text any of the following commands to **308-455-4297**; follow any instructions that are texted back to you:

### ADDCARD

Register an additional KPL card for text messages on your phone.

### DROPCARD

Cancel text notices for additional cards added.

### ZIPCODE #####

(Substitute your 5-digit zip code for #####.)  
Add your zip code to match your phone with KPL. Required for ISBN searching.

### ISBN #####

(Substitute a book’s ISBN for #####.)  
Check whether a book is available at KPL.

### MYBOOKS

Use to inquire about the status of all your library items, including holds not yet available.

### SWITCHPHONE

If you change your phone number/mobile carrier, this text will update your profile.

### TEST

Test your connection to Shoutbomb.

### HELP

Get information about all Shoutbomb commands.

### RESEND

Get the last message from Shoutbomb again.

### QUIT

Cancel all text notifications from the Library. This will completely remove you from the service.

## MESSAGE SETTINGS

To view and change your Shoutbomb message settings, text these commands:

### NOTICES

See your current on/off status for each type of notice. Do this first!

### HOLDS

Turn off/on hold notices.

### RENEW

Turn off/on courtesy notices (items that are due soon.)

### OVERDUE

Turn overdue notices off/on.

### FEES

Turn off/on notices about fines and fees.

## REPLYING TO NOTICES

Your account notices will prompt you to respond with optional commands, including:

### HL

Get a list of holds that are ready for pickup. (Holds notice.)

### RL

Get a list of items you can renew. (Courtesy notice.)

### RA

Renew all eligible items. (Courtesy notice.)

### OL

Get a list of overdue items. (Overdue notice.)

### ANNOUNCEMENTS

To opt out of getting special library announcements.