



18 East 22nd St.
Kearney, NE 68848-1180
(308) 233-3214
www.cityofkearney.org

CITY OF KEARNEY **PRESS RELEASE** ***For Immediate Release***

Issued Date: November 25, 2025

Point of Contact: Sarah Sawin, Director of Utilities, (308)233-3238

Utilities Department Launches New Customer Notification System (CodeRED)

The City of Kearney Utilities Department is enhancing customer communication with the launch of a new notification system powered by CodeRED. This system will deliver timely, critical information directly to affected residents and businesses through phone calls, text messages, emails, and additional notification methods.

The CodeRED platform allows Utilities staff to quickly share important updates, including water service disruptions, sewer main maintenance advisories, sanitation disruptions from holidays and weather events, and other urgent alerts. Messages will be targeted to those affected and who have registered to receive notifications.

Key Information for Customers:

- Registration is required to receive alerts. Registrants are able to choose if they want to receive notifications in all or just one of the following areas: water, sanitary sewer, sanitation, and the landfill.
- Only authorized City personnel can issue messages through CodeRED, ensuring communications are secure and free from spam.
- All contact information is confidential and will be used solely for Utility customer notifications.

The Utilities Department encourages all customers to sign up to stay informed and connected during time-sensitive situations. Please see below to get registered.



Register for CodeRED to receive utility alerts.

Portal Registration Link:

<https://accountportal.onsolve.net/kearneyutilities>

Text to Enroll Keyword: **KearneyUtilities** to 24639

Mobile App: **OnSolve** – Available on the App Store



Check out our web site at www.cityofkearney.org.

We are sending this News Release as a service to the news media and citizens of Kearney.

We provide services, solutions, and opportunities for our community.