

## ABOUT “SHOUTBOMB” TEXT ALERTS

With the library’s Shoutbomb text messaging service, you can use your mobile phone to ...

- ⇒ Receive text notices about:
  - available holds
  - items that are due soon
  - overdue items
  - fines
  - library events
- ⇒ Send a text to renew an item.  
(Renewable items only)
- ⇒ Send an ISBN to check whether a book is in the library.

**There is no charge for this service, beyond your mobile plan’s regular text-messaging rates.**

## WHAT YOU NEED

- ⇒ A mobile phone and wireless service that can send and receive text messages.
- ⇒ The barcode number from the back of your Kearney Public Library card.

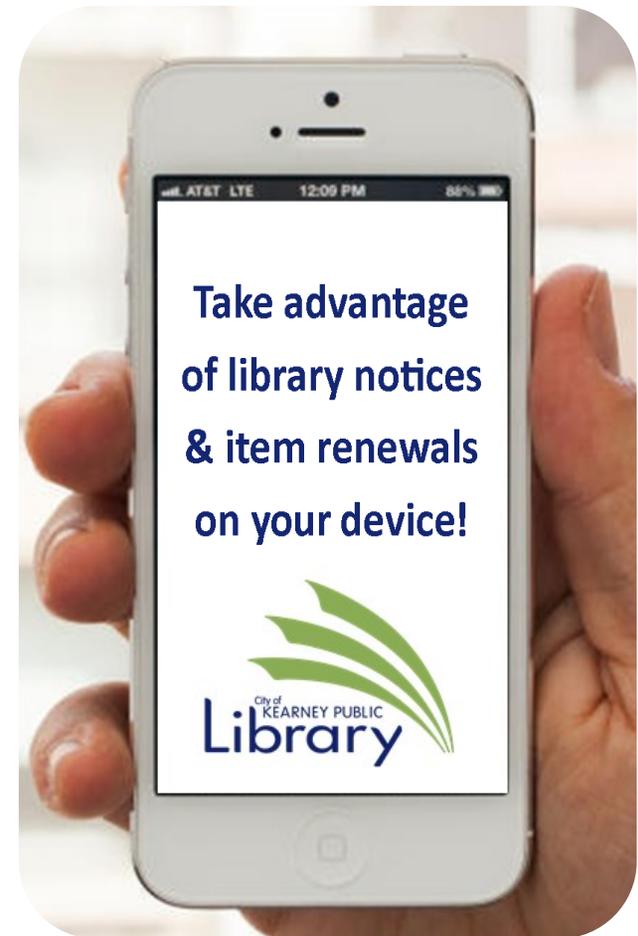
## FOR MORE INFORMATION



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## TEXT MESSAGING SERVICES



\*Standard text messaging rates apply. Check with your carrier.

## SIGNING UP

To get started, text the message:

➔ **SIGNUP**

to:

➔ **844-213-0768**

Then reply to the messages from Shoutbomb, asking for your library card number. You may also want to add Shoutbomb to your contacts.

You may wish to add more family member's cards. This is easy—just text **ADDCARD**.

Once you are done signing up, you will automatically get text notices about:

- holds to pick up
- items that are due soon
- overdue items

You will be able to easily reply (with prompted responses) to renew items, get a list of the items on hold for you, and more.

## BASIC COMMANDS

You can text the following commands to **844-213-0768**; follow any instructions that are texted back to you:

### **ADDCARD**

Register an additional KPL card or cards for text messages on your phone.

### **DROPCARD**

Cancel text notices for cards added.

### **MYCARDS**

For a list of all registered cards.

### **ZIPCODE #####**

(Substitute your 5-digit zip code for #####.)  
Add your zip code to match your phone with KPL. Required for ISBN searching.

### **ISBN #####**

(Substitute a book's ISBN for #####.)  
Check whether a book is available at KPL.

### **MYBOOKS**

Inquire about the status of all your library items, including holds not yet available.

### **SWITCHPHONE**

If you change your phone number/mobile carrier, this text will update your profile.

### **TEST**

Test your connection to Shoutbomb.

### **HELP**

Get info about all Shoutbomb commands.

### **RESEND**

Get the last message from Shoutbomb again.

### **QUIT**

Cancel all text notifications and completely removes you from the service.

## MESSAGE SETTINGS

To view and change your Shoutbomb message settings, text these commands:

### **NOTICES**

See your current on/off status for each type of notice. Do this first!

### **HOLDS**

Turn off/on hold notices.

### **RENEW**

Turn off/on courtesy notices (items that are due soon.)

### **OVERDUE**

Turn overdue notices off/on.

### **FEES**

Turn off/on notices about fines and fees.

## REPLYING TO NOTICES

You will be prompted to respond with optional commands, including:

### **HL**

Get a list of holds that are ready for pickup.

### **RL**

Get a list of items you can renew.

### **RA**

Renew all eligible items.

### **OL**

Get a list of overdue items.

### **ANNOUNCEMENTS**

To opt out of getting special library announcements.